



Privacyverklaring

This privacy statement was last revised in October 2023. This statement applies to Vitec Memorix B.V., hereinafter referred to as "Memorix".

Memorix, located at Stationsplein 41, 1703 WD Heerhugowaard, the Netherlands, is responsible for the processing of personal data as set out in this privacy statement relating to our website.

Personal data that we process

Memorix processes your personal data because you use our services and/or because you provide it to us yourself.

Below is an overview of the personal data we process:

- Name;
- Email address;
- Other personal data you actively provide, for example, in correspondence and by telephone;
- Server logs: every time you visit the website via a browser or mobile application, logs are automatically generated. These server logs may contain information such as the request, IP address, and browser type.

For what purpose and on what basis do we process your personal data?

Memorix processes your personal data for the following purposes:

- Name/email address: To be able to call/email you if necessary to provide our services.

Basis: Consent and legitimate interest.

- Server logs: We use these only for debugging purposes in case of problems with the website. We do not link this automatically generated data to other personally identifiable information such as your email address.

Basis: Legitimate interest.

How long we keep your personal data

Memorix will not retain your personal data longer than necessary to achieve the purposes for which it is collected. This does not apply to data we are required to retain for longer periods due to legal obligations.

Where do we store your personal data?

The data we collect from you will be stored within the European Economic Area ("EEA").

Sharing your personal data with third parties

Memorix shares your personal data with various third parties if this is necessary for the performance of the agreement and to comply with any legal obligations. We have data processing agreements in place with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Memorix remains responsible for these processing operations.



Cookies, or similar techniques, that we use

Memorix uses cookies. Cookies are small text files placed on your computer to store information about your visit to the website. This information can be used to track visitor usage and to create statistical reports about a website. For more information, see: www.aboutcookies.org or www.allaboutcookies.org.

You can configure your browser to not accept cookies. The websites above explain how to do this.

We only use Google Analytics cookies. These are third-party cookies used to collect information about how visitors use our site. This information helps us improve our website.

Some third-party cookies are set by services that appear on our pages and over which we have no control. They are set by social media providers such as Twitter, Facebook, and Vimeo and relate to users' ability to share content on this site, as indicated by their respective icons.

For an explanation, see: veiliginternetten.nl.

What are your rights?

You can send a request for access, correction, deletion, or objection to the processing of your personal data to memorix.privacy@vitecsoftware.com. We will verify your identity through verification questions.

We will respond to your request as quickly as possible, but within four weeks.

Memorix informs you that you have the right to lodge a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

How we protect your personal data

Memorix takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you believe your data is not properly secured or if there are indications of misuse, please contact us.

Contact details

Vitec Memorix B.V.
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1703 WD Heerhugowaard
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T +31 (0) 72-53 557 56

Changes to this privacy statement

Our privacy statement may need to be updated. The latest version is always available on our website. We recommend that you consult this privacy statement regularly to stay informed of any changes. The date of the last update is listed at the top of this page.